

Cashplus Mobile App Terms of Use

By downloading and using the Cashplus Mobile App or providing information to us, you consent to the use and transfer of your information as set out below and in the overall security and privacy policy page. It should also be taken in conjunction with the Cashplus Account Terms and Conditions.

You also consent to any additional cardholders on your Account having access to relevant statement information including Account balance information through the Cashplus Mobile App.

IMPORTANT: Additional Cardholders must have permission from the Primary Cardholder before downloading and using the Cashplus Mobile App.

Using the Cashplus Mobile App

You can use our Cashplus Mobile App to view and access your eligible Cashplus Accounts. Use of the Cashplus Mobile App is in accordance with these conditions and you'll need to register to use this service.

You'll be responsible for all instructions given by you or anyone acting with your authority whilst using the Cashplus Mobile App. Please note this includes any errors or instructions sent by someone other than yourself so please don't leave your device unattended while you're logged into the app.

We don't charge you for using the Cashplus Mobile App but your mobile operator may charge for some services. You must only use the Cashplus Mobile App for online account servicing and other intended uses. You must not copy, reproduce or attempt to alter it in any way.

Data Sharing

Any information you provide in relation to the Cashplus Mobile App is disclosed to our third party agents who act on our behalf. This is for operational reasons in order to provide the Cashplus Mobile App to you. By using the Cashplus Mobile App you consent to the use of your data in this way.

To use the Cashplus Mobile App, small software files similar to Cookies will be stored on your mobile device. These files allow the Cashplus Mobile App to remember choices you make (such as your user name or the region you are in) and provide enhanced, more personal features. In particular these files are used to store your registration information and your acceptance of these terms and conditions. The information these files collect may be anonymised so they can't track your browsing activity on other websites. The files are essential in order to enable you to move around and use the features of the Cashplus Mobile App.

In addition to the above, non-personal data may be collected by your mobile device or app store provider in accordance with their terms and conditions which apply to the use of your device and app store account.

The Cashplus Store locator uses location based services. We, and/or other third parties may get data about your location (i.e. GPS signals from your mobile device) or data that can be used to approximate your location and for prevention of fraud and/or money laundering.

Cashplus Mobile App Service

We aim to ensure a complete service at all times, but the speed and availability of service can't be guaranteed. The service may be interrupted due to our need to update or maintain our systems or those of our third party agents who provide part of the service. In addition, the service may be affected by the network coverage available from your mobile provider or maintenance and upgrades they perform that affect the availability of your mobile network.

The Cashplus Mobile App can be used all over the world but can only be downloaded if you have a UK iTunes or Google Play Account. Just make sure you use a secure Wi-Fi connection and check with your network provider to ensure you're not stung with roaming data charges for using the App abroad.

We reserve the right to withdraw the Cashplus Mobile App at any time